

Singpass is required for logging into the SYC Portal to access E-Services

As a Singapore resident, Singpass is your trusted digital identity. You will need to use Singpass to access the E-Services on the SYC Portal.

Before logging into the SYC Portal, do update your particulars and registered email address either on the Singpass website (*Update Profile*) or the Singpass App (*My Profile > Personal*).

If you do not have a Singpass account, there are two ways to register:

- Register online by clicking the link 'Register for Singpass account' on the SYC Portal login page or www.singpass.gov.sg/home/ui/register/instructions
- Register at any of the Singpass counters located island wide: www.singpass.gov.sg/home/ui/counter-locations

If you have forgotten your Singpass password:

- Reset your Singpass password instantly by clicking the link 'Reset Password?' on the SYC Portal login page or www.singpass.gov.sg/home/ui/online-reset-password/user-detail

Reach out to the Singpass helpdesk at support@singpass.gov.sg or **6335 3533** if you require further assistance.